StoneCast Lifetime Residential Wear and Waterproof Warranty

Applies to the following StoneCast products (527-XXX, 536-XXX)

Next Floor warrants that this product:

- will not wear through, where "wear through" means the complete loss of wear layer so that the printed pattern changes over a minimum of 3% of the total installation.
- will not be damaged by normal residential household moisture on the surface of the floor (this warranty applies only to StoneCast product; no representation is made about the effect of excessive or prolonged moisture on subfloors).
- will be free from manufacturing defects.

The following remedies are available to you if the floor fails to perform according to the warranty:

- During the first year following installation, Next Floor will at its option (i) repair the floor to conform to the warranty or (ii) replace without charge the affected area with another floor of equal value and quality. If the floor was professionally installed by a flooring contractor, Next Floor will also pay reasonable replacement labor costs.
- During the second year, Next Floor will at its option (i) repair the floor to conform to the warranty or (ii) provide a credit note for 90% of the original purchase price for materials and 50% of reasonable replacements costs if the floor was professionally installed by a flooring contractor.
- After the second year, Next Floor will at its option (i) repair the floor to conform to the warranty or (ii) provide a credit note for material only (no labor) based on the following schedule:
    - During the third year 80% credit
    - During the fourth year: 70% credit
    - During the fifth year: 60% credit
    - During the sixth year: 50% credit
    - During the seventh year: 40% credit
    - During the eight year: 30% credit
    - During the ninth year: 20% credit
    - After the ninth year: 10% credit

Conditions and Limitations

- The product must be properly installed according to Next Floor installation instructions. Defective installation is not covered by the warranty. Proper installation includes but is not limited to improper adhesives, inadequate subfloor, and improper subfloor preparation. Subfloor must be clean, smooth, flat, solid (no movement), and dry, and all sources of subfloor moisture must be remedied prior to installation. Visit www.nextfloor.net to view full installation instructions for this product.
- StoneCast is not to be installed in areas that experience temperature extremes greater than 150°F(65°c) or beyond -40°F (-40°C).
- Excessive subfloor cracking and movement can cause the floor to crack. Next Floor cannot be responsible for damage from an unstable or deteriorating subfloor.
- Applies only to material sold as first quality.
- Does not cover loss of gloss or dulling of the surface.
- Scuffs, scratches and gouges are not covered by the warranty.
- Damage from inappropriate maintenance is not covered by the warranty. This includes but is not limited to damage from vacuum cleaners.

- Damage and/or joint failure from abuse such as furniture moving, the use of caster chairs without proper floor mats/protectors, or repeated rolling loads is not covered by the warranty.
- Discoloration from heat, light, mold or alkali are not covered by the warranty.
- Problems resulting from excessive moisture in the subfloor are not covered by this warranty.
- Next Floor will not pay labor to replace material installed with visible defects that could be seen prior to installation.
- This warranty does not cover the cost of moving furniture, appliances or computers, or other site preparation required for the replacement.
- A difference in color of the floor compared to the sample or photograph are not covered by this warranty. Subtle differences in texture compared to the sample are not covered by this warranty. Production lots will vary and these differences are not considered manufacturing defects.
- The warranty applies only to the initial owner and is non-transferable. The warranty provides a maximum of one replacement floor. The warranty covers only normal household conditions commonly associated with daily household use.
- This warranty does not cover mouldings and trims.
- Damage from inappropriate footwear such as golf spikes, ice skates and other athletic footwear is not covered by this warranty.

How to File a Claim

If you think that there is a defect in your StoneCast flooring that is covered by this warranty, you must notify the retailer (or distributor) who sold you the flooring. Your retailer (or distributor) will be able to file a claim on your behalf. Proof of purchase, including the Next Floor invoice number for the material involved, the date of purchase and the date of installation must be presented to file a claim.

StoneCast 30 Year Commercial Wear Warranty

Applies to the following StoneCast products (527-XXX, 536-XXX)

Next Floor warrants that this product:

- will not wear through, where "wear through" means the complete loss of wear layer so that the printed pattern changes over a minimum of 3% of the total installation.
- will be free from manufacturing defects.

The following remedies are available to you if the floor fails to perform according to the warranty:

- During the first year following installation, Next Floor will at its option (i) repair the floor to conform to the warranty or (ii) replace without charge the affected area with another floor of equal value and quality. If the floor was professionally installed by a flooring contractor, Next Floor will also pay reasonable replacement labor costs.
- After the first year, Next Floor will at its option (i) repair the floor to conform to the warranty or (ii) provide a credit note for material only (no labor) based on the following schedule:
    - During the second year: 90% credit
    - During the third year: 80% credit
    - During the fourth year: 70% credit
    - During the fifth year: 60% credit
    - During the sixth year: 50% credit
    - During the seventh year: 40% credit
    - During the eight year: 30% credit
    - During the ninth year: 20% credit
    - During the tenth year: 10% credit

Conditions and Limitations

- The product must be properly installed according to Next Floor installation instructions. Defective installation is not covered by the warranty. Proper installation includes but is not limited to improper adhesives, inadequate subfloor, and improper subfloor preparation. Subfloor must be clean, smooth, flat, solid (no movement), and dry, and all sources of subfloor moisture must be remedied prior to installation. Visit www.nextfloor.net to view full installation instructions for this product.
- StoneCast is not to be installed in areas that experience temperature extremes greater than 150°F(65°c) or beyond -40°F (-40°C).
- Excessive subfloor cracking and movement can cause the floor to crack. Next Floor cannot be responsible for damage from an unstable or deteriorating subfloor.
- Applies only to material sold as first quality.
- Does not cover loss of gloss or dulling of the surface.
- Scuffs, scratches and gouges are not covered by the warranty.
- Damage from inappropriate maintenance is not covered by the warranty. This includes but is not limited to damage from vacuum cleaners.
- Damage and/or joint failure from abuse such as furniture moving, the use of caster chairs without proper floor mats/protectors, or repeated rolling loads is not covered by the warranty.
- Discoloration from heat, light, mold or alkali are not covered by the warranty.
- Problems resulting from excessive moisture in the subfloor are not covered by this warranty.
- Next Floor will not pay labor to replace material installed with visible defects that could be seen prior to installation.

- This warranty does not cover the cost of moving furniture, appliances or computers, or other site preparation required for a replacement.
- A difference in color of the floor compared to the sample or photograph are not covered by this warranty. Subtle differences in texture compared to the sample are not covered by this warranty. Production lots will vary and these differences are not considered manufacturing defects.
- The warranty applies only to the initial owner and is non-transferable. The warranty provides a maximum of one replacement floor.
- This warranty does not cover mouldings and trims.
- Damage from inappropriate footwear such as golf spikes, ice skates and other athletic footwear is not covered by this warranty.

How to File a Claim

If you think that there is a defect in your StoneCast flooring that is covered by this warranty, you must notify the retailer (or distributor) who sold you the flooring. Your retailer (or distributor) will be able to file a claim on your behalf. Proof of purchase, including the Next Floor invoice number for the material involved, the date of purchase and the date of installation must be presented to file a claim.