WARRANTY

This guarantee is for replacement or refund of the vinyl plank flooring only, not labor (including the cost of labor for installation of the replacement floor) or costs incurred with loss of time, incidental expenses or any other damage. It does not cover damage from improper installation or maintenance (including side or end gapping), burns, tears, indentations, stains or reduction in gloss level due to normal use and/or exterior applications. Gapping, shrinkage, squeaks, fading, structural sub floor related issues, scratches and scuff marks are not covered under this warranty. **Temperature variations – excessive heat (29° C/84° F) or below freezing (-4° C/25° F and below) – may cause cause expansion or contraction of the product.**

Lifetime Limited Residential Warranty

Our Lifetime Limited Residential Warranty for vinyl plank means that, for the duration of your life in your home, from the date of purchase, your floor will be free from manufacturing defects and will not wear through or permanently stain from common household stains when installed and maintained according to instructions supplied with each carton. *Lifetime means 40 years.

30-Year Limited Commercial Warranty

Our 30 Year Limited Commercial Warranty for vinyl plank means that for 30 years, from the date of purchase, your floor will be free from manufacturing defects and will not wear through when installed and maintained according to instructions supplied with each carton. Improper installation or workmanship should be directed to the contractor who installed the floor.

Claims

This guarantee applies only to the original purchaser and proof of purchase is required for all claims. Claims for wear must show a minimum dime size area. This guarantee is pro-rated based on the amount of time the floor has been installed. If you wish to file a claim under warranty, contact the authorized dealer where the flooring was purchased.